

Syracuse University Student Health Insurance Plan

Frequently Asked Questions

What is my waiver Deadline? **Fall:** September 15, 2025, **Spring:** February 2, 2026

Will I be notified if you haven't received my Waiver? Yes, you will receive frequent reminders during the open waive/enrollment period to your university email.

Where do I waive? Waivers can be completed by visiting:
<https://experience.syracuse.edu/bewell/about/insurance/>

Do I have to waive every semester or just once a year? A waiver must be submitted annually during the open waiver & enrollment period.

How do I get an Insurance ID Card? Download a copy of your insurance card by visiting <https://www.haylor.com/syracuse-university> & then select 'Download ID Card'.

How do I find a Doctor that accepts my student health insurance? You can view doctors that accept your insurance by visiting:
<https://www.haylor.com/syracuse-university>, then select 'Find a Provider'.

How do I enroll my spouse or child in the health coverage? To enroll the dependent(s) of a covered student, visit your MySlice account for a dependent coverage application.

How do I find what is covered under my student health insurance? You can view entire health plan benefits by visiting <https://www.haylor.com/syracuse-university>, then select 'Plan Highlights' or 'Coverage Detail'.

I lost my insurance coverage; how do I enroll in the student health insurance plan? Complete the petition to enroll form through your student MySlice account.

Does this plan contain dental coverage? Coverage is only available for pediatrics through the end of the month in which the member turns 19 years of age.

Graduates/Asst/Fellows may purchase the optional vision and/or dental plan(s) by visiting your student MySlice account during the open enrollment period.

How do I cancel the student health insurance? Refund requests can be submitted through your student MySlice.

For more details regarding the
Syracuse University Student Health Insurance Program
please visit: www.haylor.com/syracuse-university
833-401-8999
student@haylor.com

