

# SUNY Oswego

## Student Health Insurance Plan

### Frequently Asked Questions

**What is my enrollment deadline?** Fall: September 12, 2025 Spring: February 13, 2026

**Will I be notified if you haven't received my Waiver?** Yes, you will receive frequent reminders during the open waive/enrollment period to your college email

**Where do I waive?** Waivers can be completed by visiting [www.haylor.com/suny-oswego](http://www.haylor.com/suny-oswego) then select Full-Time Waive/Enroll

**Do I have to waive every semester or just once a year?** A waiver must be submitted annually during the open waiver & enrollment period

**How do I get an Insurance ID Card?** Download a copy of your insurance card by visiting [www.haylor.com/suny-oswego](http://www.haylor.com/suny-oswego) & then select Download ID Card

**How do I find a Doctor that accepts my student health insurance?** You can view doctors that accept your insurance by visiting [www.haylor.com/suny-oswego](http://www.haylor.com/suny-oswego) & then select Find A Provider

**How do I enroll my spouse or child in the health coverage?** Spouse and Child(ren) are not eligible for enrollment in this program

**How do I find what is covered under my student health insurance?** You can view entire health plan benefits by visiting [www.haylor.com/suny-oswego](http://www.haylor.com/suny-oswego) & then select Plan Highlights or Coverage Detail

**I lost my insurance coverage; How do I enroll in the student health insurance plan?**

Please contact [student@haylor.com](mailto:student@haylor.com) with a copy of your current insurance carrier's termination letter to begin the enrollment process. Once enrollment is finalized, payment will be required to Haylor, Freyer & Coon Inc

**Does this plan contain dental coverage?** No, dental coverage is only available for pediatric members (under the age of 19)

**How do I cancel the student health insurance?** Mid-year terminations are not accepted

For more details regarding the  
SUNY Oswego  
Student Health Insurance Program  
please visit: [www.haylor.com/suny-oswego](http://www.haylor.com/suny-oswego)  
833-401-3365  
[student@haylor.com](mailto:student@haylor.com)



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SUNY Oswego requires that all full-time students carry valid health insurance coverage. Students will be enrolled in the SUNY Oswego Student Health Insurance Plan and will be billed per semester unless they submit an online waiver application with proof of alternate coverage. International students are required to enroll in the Student Health Insurance Plan with no option to waive.

#### Comparable Coverage

For your waiver to be approved your plan must meet the following requirements:

- Fully compliant with all aspects of the Affordable Care Act (ACA).
- Underwritten and administered in the United States.
- Effective for the entire academic year.
- Provides in-network non-emergent/urgent and routine care (preventative services) without coverage limitations within a 50-mile radius of the school.
- No limitations or exclusions on pre-existing conditions.
- Provides coverage for hospital stays for medical and surgical care and for mental health conditions.
- Provides coverage for doctor's office visits for medical and mental health conditions.
- Provides prescription drug coverage.
- Provides unlimited medical/hospital benefits without dollar maximums.

The following coverages do not meet the university's waiver requirements and will not be approved:

- Out of State Medicaid plans
- Out of State HMO plans
- Health Share plans
- International plans
- Travel plans
- Kaiser Permanente HMO
- Metro Plus
- Health First

#### Deductible Requirement:

- None

Waiver eligibility is subject to verification. Submitting a waiver does not guarantee approval. If your current insurance plan does not meet the school's requirements, your request will be denied and you will be automatically enrolled in the student health insurance plan. Haylor, Freyer & Coon, an Alera Group company, will contact you if more information is needed.

