

Texas Christian University

Student Health Insurance Plan

Frequently Asked Questions

What is my waiver Deadline? **Fall:** September 20, 2024 **Spring:** February 15, 2025

Will I be notified if you haven't received my Waiver? Yes, you will receive frequent reminders during the open waive/enrollment period to your college email

Where do I waive? Waivers can be completed by visiting www.haylor.com/tcu

Do I have to waive every semester or just once a year? A waiver needs to only be submitted once per plan year

How do I get an Insurance ID Card? Download a copy of your insurance card by visiting www.haylor.com/tcu & then select Download ID Card

How do I find a Doctor that accepts my student health insurance? You can view doctors that accept your insurance by visiting www.haylor.com/tcu then select Find Providers

How do I enroll my spouse or child in the health coverage? Spouse & Child(ren) are not eligible for enrollment in this program

How do I find what is covered under my student health insurance? You can view entire health plan benefits by visiting www.haylor.com/tcu then select Plan Highlights or Benefit Summary

I lost my insurance coverage, how do I enroll in the student health insurance plan? Please contact student@haylor.com with a copy of your current insurance carrier's termination letter to begin enrollment. Once enrollment is finalized, the insurance fee will be posted on your student account

Does this plan contain dental coverage? No, dental coverage is only available for pediatric members (under age of 19)

How do I cancel the student health insurance? TCU will not be accepting mid-year or late terminations or waivers

For more details regarding the
TCU Student Health Insurance Program
please visit: www.haylor.com/tcu
866-535-0456
student@haylor.com

