



Colgate University Student Health Insurance Plan

Frequently Asked Questions

What is my waiver Deadline? **Fall:** August 1, 2024 **New Spring students:** February 15, 2025

Will I be notified if you haven't received my Waiver? Yes, you will receive frequent reminders during the open waive/enrollment period to your college email

Where do I waive? Waivers can be completed by visiting www.haylor.com/colgate then select Student Waive/Enroll

Do I have to waive every semester or just once a year? A waiver must be submitted annually during the open waiver & enrollment period

How do I get an Insurance ID Card? Download a copy of your insurance card by visiting www.haylor.com/colgate & then select Download ID Card

How do I find a Doctor that accepts my student health insurance? You can view doctors that accept your insurance by visiting www.haylor.com/colgate then select Find a Provider

How do I enroll my spouse or child in the health coverage? Spouse & Child(ren) are not eligible for enrollment in this program

How do I find what is covered under my student health insurance? You can view entire health plan benefits by visiting www.haylor.com/colgate then select Plan Highlights or Coverage Detail

I lost my insurance coverage, how do I enroll in the student health insurance plan? Please contact student@haylor.com with a copy of your current insurance carrier's termination letter to begin enrollment. Once enrollment is finalized, the insurance fee will be assessed to the student's Colgate Student Account

Does this plan contain dental coverage? No, dental coverage is only available for pediatric members (under age of 19)

How do I cancel the student health insurance? Please email student@haylor.com to begin the process of your termination

For more details regarding the
Colgate University Student Health Insurance Program
please visit: www.haylor.com/colgate
866-535-0456
student@haylor.com

