

# Clarkson University Student Health Insurance Plan

## Frequently Asked Questions

**What is my enrollment deadline?** **Fall:** September 17, 2023 **Spring:** January 28, 2024

**Will I be notified if you haven't received my Waiver?** Yes, you will receive frequent reminders during the open waive/enrollment period to your college email

**Where do I waive?** Waivers can be completed by visiting <https://www.haylor.com/clarkson> then select student waive/enroll

**Do I have to waive every semester or just once a year?** A waiver must be submitted annually during the open waiver & enrollment period

**How do I get an Insurance ID Card?** Download a copy of your insurance card by visiting <https://www.haylor.com/clarkson> & then select Request an ID card

**How do I find a Doctor that accepts my student health insurance?** You can view doctors that accept your insurance by visiting <https://www.haylor.com/clarkson>

**How do I enroll my spouse or child in the health coverage?** To begin enrollment process of dependents please refer to <https://www.haylor.com/clarkson>

**How do I find what is covered under my student health insurance?** You can view entire health plan benefits by visiting <https://www.haylor.com/clarkson> and selecting Plan Highlights or Coverage Detail

**I lost my insurance coverage, how do I enroll in the student health insurance plan?** Please contact [student@haylor.com](mailto:student@haylor.com) with a copy of your current insurance carrier's termination letter to begin the enrollment process. Once enrollment is finalized, insurance fee will be posted on student bursar bill

**Does this plan contain dental coverage?** No, dental coverage is only available for pediatric members (under age of 19)

**How do I cancel the student health insurance?** Please email [student@haylor.com](mailto:student@haylor.com) to begin the process of your termination. Our office will then provide you a carrier termination form that will need to be completed

For more details regarding the  
Clarkson University  
Student Health Insurance Program  
please visit: [www.haylor.com/clarkson](http://www.haylor.com/clarkson)  
866-535-0456  
[student@haylor.com](mailto:student@haylor.com)

