

Pomeroy School of Nursing at Crouse Student Health Insurance Plan

Frequently Asked Questions

What is my waiver deadline? **Fall:** September 30, 2023 **Spring:** February 15, 2024

Will I be notified if you haven't received my Waiver? Yes, you will receive frequent reminders during the open waive/enrollment period to your college email

Where do I waive? Waivers can be completed by visiting <https://haylor.com/college/crouse-hospital-school-of-nursing/> then select Student Waive/Enroll

Do I have to waive every semester or just once a year? A waiver must be submitted annually during the open waiver & enrollment period

How do I get an Insurance ID Card? Download a copy of your insurance card by visiting <https://haylor.com/college/crouse-hospital-school-of-nursing/> & then select Download ID Card

How do I find a Doctor that accepts my student health insurance? You can view doctors that accept your insurance by visiting <https://haylor.com/college/crouse-hospital-school-of-nursing/> & then select Find A Provider

How do I enroll my spouse or child in the health coverage? Please contact student@haylor.com to begin the enrollment process of adding your dependent(s) to your current health coverage plan. Once enrollment is finalized, payment will be required to Haylor, Freyer & Coon Inc.

How do I find what is covered under my student health insurance? You can view entire health plan benefits by visiting <https://haylor.com/college/crouse-hospital-school-of-nursing/> & then select Plan Highlights or Coverage Detail

I lost my insurance coverage, how do I enroll in the student health insurance plan? Please contact student@haylor.com with a copy of your current insurance carrier's termination letter to begin the enrollment process. Once enrollment is finalized, payment will be required to Haylor, Freyer & Coon Inc.

Does this plan contain dental coverage? No, dental coverage is only available for pediatric members (under age of 19)

How do I cancel the student health insurance? Mid-year terminations are not accepted, however students do have the opportunity to submit a waiver the following semester

For more details regarding the
the Crouse College
Student Health Insurance Program please visit:
www.haylor.com/crouse
866-535-0456
student@haylor.com

